



# Institutionalizing Qualitative Research:

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Emerging Models



# Participants

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- UMass-Lowell

The Qualitative Research Network:  
Working Cross-Campus to Support  
Qualitative Researchers at the  
University of Massachusetts-Lowell

- Judith Davidson
- Cynthia Jacobs



# Participants

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- International Institute for Qualitative Methodology  
Jan Morse, University of Utah



# Participants

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- University of Georgia

The Interdisciplinary Qualitative  
Studies Graduate Certificate Program  
at the University of Georgia

- Kathryn Roulston
- Melissa Freeman



# Participants

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- University of Illinois at Urbana-Champaign

The University of Illinois Design:  
Cultural Studies and Interpretive  
Theory

- Norman Denzin



# The Qualitative Research Network: UMass-Lowell

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Judith Davidson, QRN Facilitator  
Associate Professor, Grad Schl of Educ  
Cindi Jacobs, QRN RA, Grad Schl of Educ  
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[www.uml.edu/research/qualitative](http://www.uml.edu/research/qualitative)

# 1999

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Hello?

Anyone there?

Where are the  
qualitative  
researchers on this  
campus?



# The First Lunch

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- Sponsored by the Research Foundation
- Largest group ever attracted to one of their lunches
- WE WERE HUNGRY FOR COMPANIONSHIP!





# Humble Beginnings...

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- All Volunteer group
- Support from Odd Pockets
- Began to build traditions:
  - Speaker events
  - Web page
  - Mini-conference
  - Networking



# 2005: Provost's Interdisciplinary Funding Initiative

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## Primary Goal:


Transform UML  
into a Center of  
Excellence in the  
area of Qualitative  
Research  
Methodology

## Objectives

Expand graduate  
level opportunities  
for QR  
methodology  
training

Support robust use  
of QR software

Continue to build  
upon the  
foundation of QRN  
activities



# How do we use QR on our campus? What about others in our region?

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- Surveyed MS and doctoral programs on our campus
- Surveyed universities in area with similar doctoral programs
- Sought out national programs in QR methodology

What we learned:

- 3 graduate level courses on our campus
- Many good faculty on campus with excellent QR skills but no access to graduate level teaching and no opportunity to teach QR methodology



# Faculty Fellows: Creating New Courses

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Feminist  
Methodologies

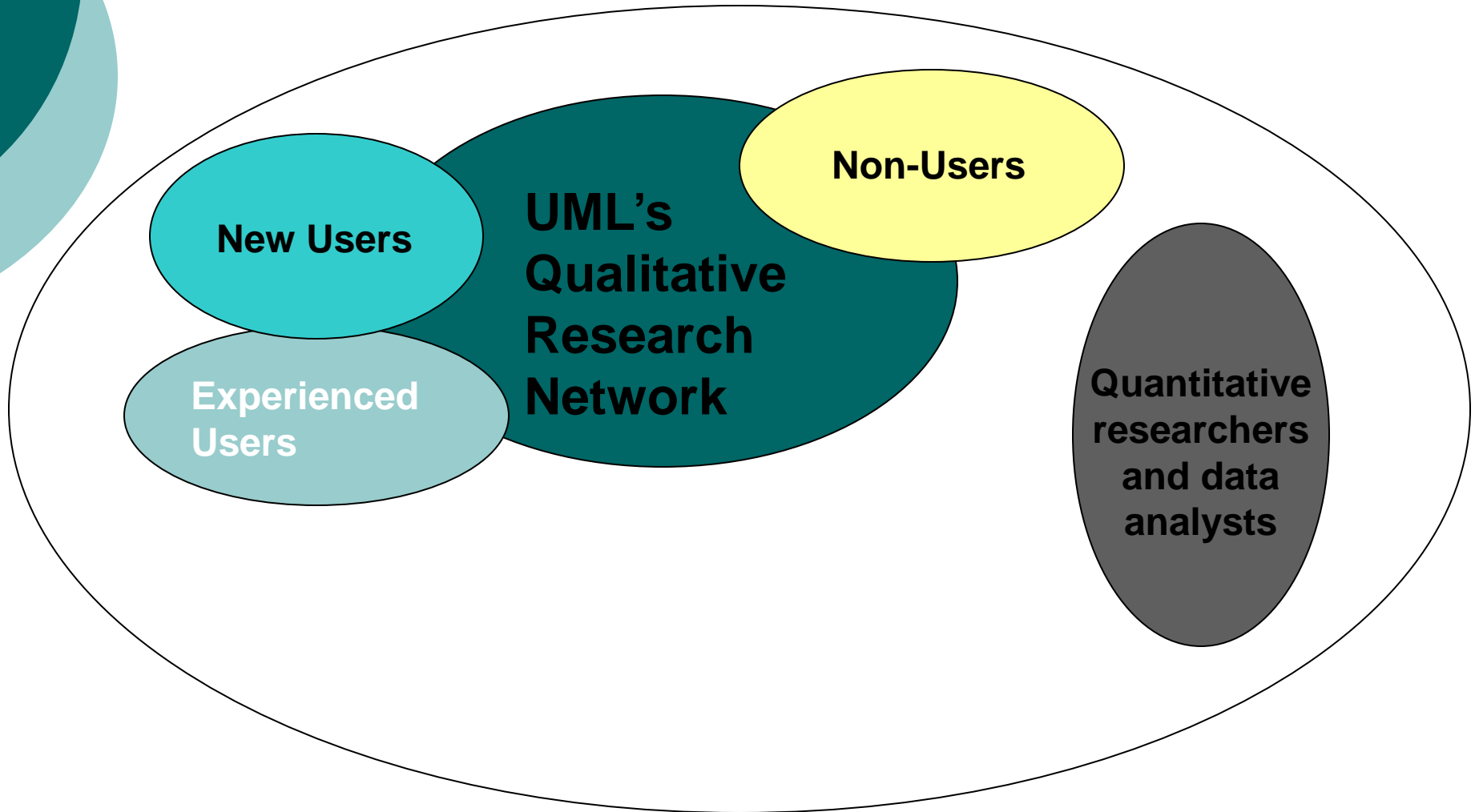
Cheryl Najarian  
Sociology

Ethnography of  
Music

Alan Williams  
Music

# Building Support for Qualitative Research Software

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## 4 Stepping Stones Across the Divide

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### Readily available software

- 100-seat site license – 97% filled seats
- 1/3 installed in labs, classrooms
  - Training site for faculty, staff, students
  - Enables integration in methods courses
  - Available for research group meetings

# 4 Stepping Stones Across the Divide

## QDAS Training

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- One-day Introductory & Intermediate Courses
  - Oversubscribed for the 3<sup>rd</sup> time this year
  - Faculty, staff, graduate students, outside researchers
  
- Faculty Only “NVivo Tasters”
  - One-hour one-on-one introduction
  - How can NVivo help *me*? What does it *do*?
  - Caution: One taste is never enough!

## 4 Stepping Stones Across the Divide

### User Groups

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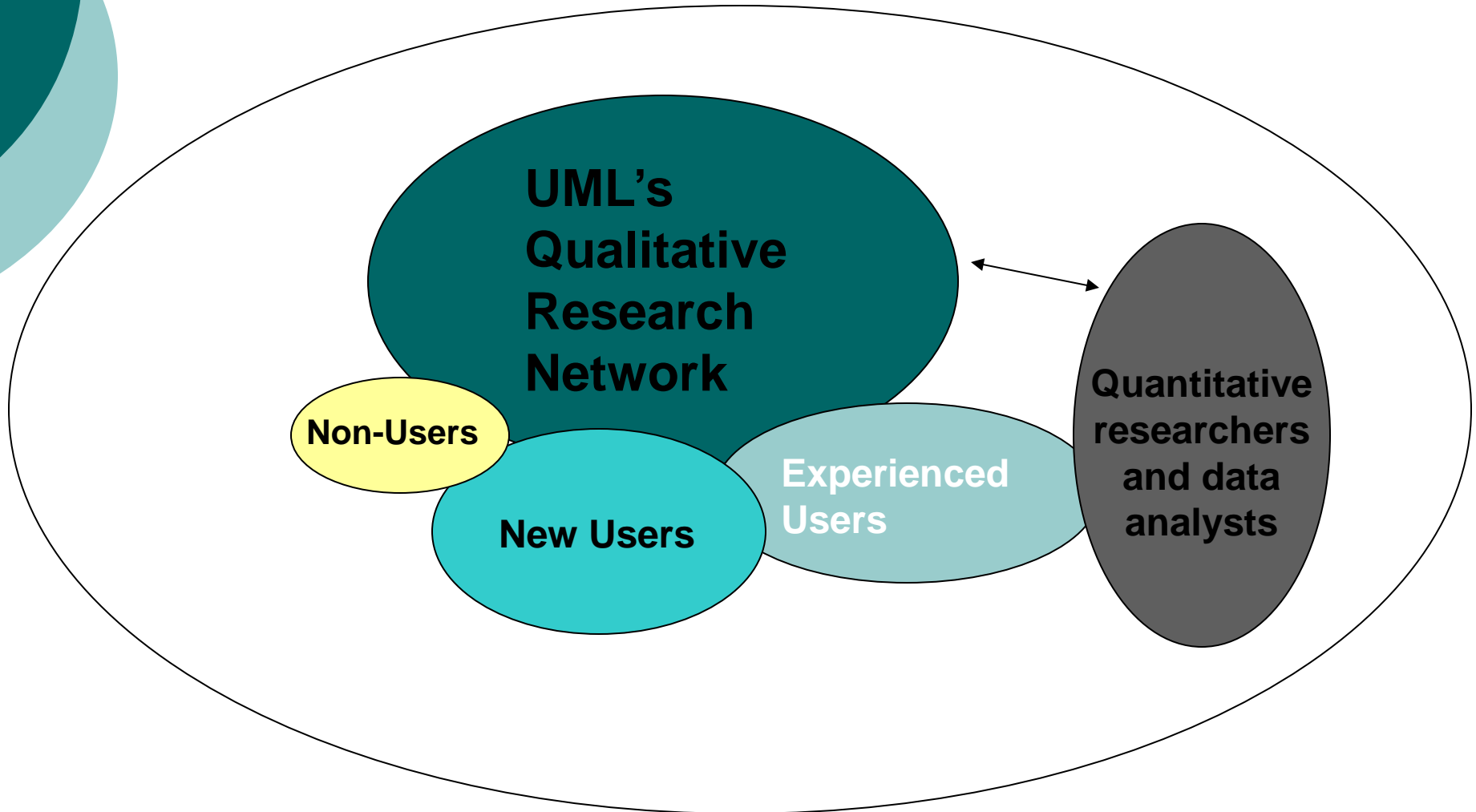
- Monthly, topic-focused, one-hour meetings
  - Informal setting
  - “Guest” host comes with a question or strategy to share
  - Faculty, staff, graduate students
  - Serves beginners to advanced users
- Fertile ground
  - Explore new applications
  - Generate multiple possible solutions
  - Identify new opportunities, needs for training, support



## 4 Stepping Stones Across the Divide

### Open Discussion

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# Next Steps: Self-Assessment

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- Tools for communication between users and non-users (e.g., the NVivo “shell”)
  - More strategies
  - Encouraging, tracking use of strategies
- Methods courses incorporating QDAS
  - How many? How much?
- Every new user is one less non-user
- Are we making *good* use? Can we trust *and* question one another as users?



# Building Institutional Support for Qualitative Research

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- Learn 'What is' on campus
- Make invitations that are too good to refuse
- Be inclusive: Collegiality is a draw in a competitive world
- Get the 'buzz' going
- Substance is rewarding

# The Role of QR Software

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The portability and transparency of QR Software E-Projects is a powerful tool for drawing people together for meaningful conversation

